

2025 | 2026 Complaints Log (to date Dec '25)

Date Of Complaint	Date of Initial Response	Date of Final Response	Working Days Taken To Respond	Working Days Taken To Completion
16 April 2025	17 April 2025	17 April 2025	1 days	1 days
17 June 2025	17 June 2025	17 June 2025	0 days	0 day
4 August 2025	4 August 2025	4 August 2025	0 days	0 days
2 August 2025	4 August 2025	4 August 2025	1 days	1 days
4 August 2025	5 August 2025	5 August 2025	1 day	1 day
17 August 2025	19 August 2025	19 August 2025	2 days	2 days
11 November 2025	12 November 2025	12 November 2025	1 day	1 day

14 November 2025	14 November 2025	14 November 2025	0 days	0 days
28 November 2025	28 November 2025	1 December 2025	0 days	1 day
3 December 2025	4 December 2025	4 December 2025	1 day	1 day
8 December 2025	8 December 2025	11 December 2025	0 days	3 days